

Springdale Travel

presents...

Dutch & Belgian Delights

featuring historic Bruges & Floriade 2012

11 Days • 14 Meals: 9 Breakfasts, 5 Dinners

April 6 – 16, 2012



**BOOK NOW
& SAVE
\$100
Per Person**



COLLETTE
VACATIONS



Dutch & Belgian Delights featuring historic Bruges & Floriade 2012

Highlights... Ghent • Bruges • Brussels • Waterloo • Spa • Trier • Moselle River Cruise
Bastogne • Luxembourg • Maastricht • Antwerp • Floriade • Amsterdam • Candlelight Canal Cruise
Keukenhof

Book Now: Double \$3,699 ; Single \$4,399

Regular Rates: Double \$3,799 ; Single \$4,499

** Per Person Rates*

Included in Price:

Round Trip Air from Mobile or Pensacola Airport, Air Taxes and Fees/Surcharges of \$150 (subject to increase until paid in full), Hotel Transfers

**for air from Pensacola Regional Municipal please add \$50 per person*

Not included in price:

Cancellation Waiver and Insurance of \$220 per person

COLLETTE EXPERIENCES

- ★ Relax in the riverside city of Ghent, a medieval delight.
- ★ An intimate walk through Bruges with a local resident introduces you to this ancient city.
- ★ Napoleon's last stand comes alive with a visit to the Waterloo battlefields.
- ★ Float down the gorgeous Moselle River, lined with castles and vineyards.
- ★ Tour Bastogne's Battle of the Bulge Museum.
- ★ Visit the Grand Duchy of Luxembourg, one of Europe's smallest states.
- ★ Experience the Floriade horticultural exhibition.
- ★ Walk among millions of flowers at Keukenhof Gardens.
- ★ Enjoy a candlelight canal cruise in Amsterdam.

Day 1: Friday, April 6, 2012 Overnight Flight

Discover the cultural delights of Europe's famed Benelux region.

Day 2: Saturday, April 7, 2012 Ghent, Belgium - Tour Begins

Your tour begins in Ghent, a medieval and car-free municipality in the heart of Belgium.

Tonight, join your fellow travelers for a welcome dinner. *Today dinner will be included.*

Day 3: Sunday, April 8, 2012 Ghent

This morning, explore some of Ghent's highlights including the Saint Bavo Cathedral with the Ghent Altarpiece, the Belfry, Gravensteen Castle, and the splendid architecture along the old Graslei harbor. Enjoy an afternoon at leisure to soak up the atmosphere. *Today breakfast will be included.*

Day 4: Monday, April 9, 2012 Ghent - Bruges - Ghent

Travel to the imperial city of Bruges. Lined with patrician houses, this World Heritage site conveys the splendor of by-gone days. **Journey back into medieval times on a locally guided and leisurely-paced walking tour of one of Europe's most perfectly preserved medieval cities.** Then, enjoy some time at leisure. *Today breakfast and dinner will be included.*

Day 5: Tuesday, April 10, 2012 Ghent - Brussels - Waterloo - Spa

Travel to Brussels, the capital of Belgium and home of the EU Parliament. Enjoy a panoramic tour featuring the Royal Gardens and Castle, Atomium, Arch of Triumph, the Art Nouveau houses, and, of course, the world-famous Grand Palace. Later, stop at the renowned Waterloo battlefields, site of Napoleon's final defeat. Continue on to the hidden retreat of Spa, your

home for the next three nights. *Today breakfast and dinner will be included.*

Day 6: Wednesday, April 11, 2012 Spa - Trier, Germany - Moselle River Cruise - Spa

A ride through beautiful mountain scenery brings you to Trier, Germany's oldest city. A local expert provides a personal tour tracing Trier's 2,000-year history. Later, behold terraced vineyards and hilltop castles while cruising the Moselle River. Then, explore the picturesque village of Bernkasel, strategically located in the middle of the Moselle wine region. *Today breakfast will be included.*

Day 7: Thursday, April 12, 2012 Spa - Bastogne - Luxembourg - Spa

Explore one of the epic battles of WWII at Bastogne's Battle of the Bulge Museum. Continue to nearby Luxembourg. The Grand Duchy's turbulent history comes to life on a city tour featuring the historic old town, the fortress and splendid boulevards. *Today breakfast will be included.*

Day 8: Friday, April 13, 2012 Spa - Maastricht - Antwerp

Travel to Antwerp, the center of Dutch commerce and a stunning port city. En route, stop in Maastricht, Holland's oldest city. A walk through the old town includes the Stokestraat quarter, the Roman ramparts, Jeker Quarter, Vrijhof Square, and the Basilica of St. Servatius. *Today breakfast will be included.*



Day 9: Saturday, April 14, 2012
Antwerp - Floriade - Antwerp
Spend the day captivated by the beauty of nature and awed by scientific efforts to understand it at the world-famous Floriade horticultural exhibition. Held just once every 10 years, Floriade is the ultimate global cultural event. Discover flora from around the world, as well as more than 300 cultural and green-tech presentations that cover a 165-acre park in Venlo, Netherlands. *Today breakfast and dinner will be included.*



Day 10: Sunday, April 15, 2012
Antwerp - Keukenhof - Amsterdam
 This morning the vibrant colors and sweet scent of spring come alive at the glorious Keukenhof Flower Gardens. Explore row after row of over seven million blooming flowers. Next, a comprehensive sightseeing tour highlights Amsterdam's historic city center and the Royal Palace. Visit one of Amsterdam's famous diamond-cutting artisan workshops. Enjoy free time in the city. **Celebrate the end of a wonderful trip with a traditional 14 course**



dinner of Indonesian delicacies reflecting Amsterdam's Dutch colonial past. Then, see lovely Amsterdam by night on a candlelight canal cruise. *Today breakfast and dinner will be included.*

Day 11: Monday, April 16, 2012
Amsterdam - Tour Ends
 Your tour ends today in Amsterdam. *Today breakfast will be included.*

YOUR ITINERARY AT A GLANCE		
Day	1	Overnight Flight
Day	2 – 4	Royal Sandton Hotel, Ghent
Day	6, 7	Radisson Palace Hotel, Spa
Day	8, 9	Radisson Hotel, Antwerp
Day	10	Mint Hotel, Amsterdam
On some dates alternate hotels may be used.		

"Leisure Stays" are tours in which the itineraries are designed to allow for multiple-night stays in two or more cities. This allows you a more leisurely pace and more time to explore the destinations on your own.

Please Note:

Book now rates valid until Oct. 6, 2011, valid on air inclusive packages only.

Air rate and schedule are applicable for groups of 10 or more traveling on the same flights and dates.

To complete your vacation, we include roundtrip airport-to-hotel transfers when purchasing Collette airfare with your tour. If you have arranged for your own air, we

are pleased to provide you the option of *purchasing* these transfers. Please note that all transfers will leave at pre-scheduled times.

Please note that single accommodations are limited and are available on a first come, first served basis.

This tour requires average physical activity. You should be in good health, able to climb stairs and walk reasonable distances, possibly over uneven grounds and cobblestone streets.

Experience It!

FLORIADE!

Floriade is the World Horticultural Expo held only once every ten years in the Netherlands. "Floriade 2012" presents visitors with the opportunity to enjoy the world's most exquisite and exceptional flowers, plants, trees, fruits, and vegetables in a 165-acre country setting along the German border. The daily cultural program includes musical shows, dances representing countries around the world, theatre, and sustainable architectural designs that have never been seen before. Floriade is truly a pioneering event in the areas of horticulture, sustainability and cultural exchange that offer countless opportunities for visitors to learn about the world. There are various restaurants serving regional specialties and welcoming European cafes offer visitors the chance to savor delicious local and international cuisine, naturally prepared with organic and locally grown ingredients. Afterwards, you can lounge in the green parks surrounded by flowers and trees on the banks of the water and watch the cultural parades go by. Floriade 2012 is about people from all over the world coming together and experiencing nature, and about humankind's relationship with its environment. Using the senses of sight, hearing, taste, touch, and smell, you can experience first-hand the influence horticulture has on the quality of our daily lives.

For more information contact

Debra Smith or Lee Smith • Springdale Travel • 888-831-1172

IMPORTANT RESERVATION INFORMATION

IDENTIFICATION

Passports are required for this tour at your expense. Certain countries require a minimum of 6 months passport validity. You are strongly urged to contact the appropriate consulate for details. Visit www.travel.state.gov for the U.S. State Department for the latest details about passports and visa requirements.

IMPORTANT: We recommend that our clients traveling abroad take a photocopy of their passport and applicable visas. It should be packed separately from your actual passport and visa. We also recommend leaving a copy at home with your emergency contact.

***Airline Charges: Airline Fuel Surcharges:** Our air inclusive vacations are priced including airline fuel surcharges valid at time of print. These fuel surcharges are assessed by the airlines and are subject to increase without notice. Government taxes and fees are additional.

Taxes and Fees: Government and Other Authority Taxes and Fees are not included in base fare but are included in the tax amount listed: September 11th Security Fee up to \$10.00, Passenger Facility Charge (PFCs) of up to \$18 per passenger, Federal Domestic Flight Segment Fee of up to \$3.50 USD applies per passenger, per segment, US or International Departure and Arrival Fees up to \$350 which vary by itinerary. In order to better serve you, once you complete the booking process your invoice will display your vacation land package, base airfare, fuel surcharge and all taxes and fees as separate line items. Airfares are subject to change. Seats are limited and may not be available on every flight or departure date.

Checked Baggage Charges: Some airlines may impose additional charges if you choose to check any baggage. Please contact your airline or refer to its website for detailed information regarding your airline's checked baggage policies, as fees vary by airline and destination.

Cancellation Charges for this tour: After your seat reduction date has passed, a non-refundable deposit will be retained. For Cancellation between 60-16 days prior to departure: cancellation fee of 30% of total price. For cancellation between 15-1 days prior to departure: cancellation fee of 50% of total price. For cancellation on the day of departure and after: 100% of total price. For Ocean Cruises: For cancellation between 90-61 days prior to departure: cancellation fee of 35% of total price. For cancellation between 60-31 days prior to departure: 60% of total price. 30 or fewer days prior to departure: 100% of total price. For River Cruises: including Europe, Russia, Egypt and China, 90-61 days prior to departure: cancellation fee of 50% of total price. For cancellation between 60-31 days prior to departure: cancellation fee of 85% of total price. For cancellation 30 or fewer days prior to departure: cancellation fee of 100% of total price. For Galapagos and Antarctica: A cancellation fee of 60% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. Cancellation protection is highly recommended and must be purchased at time of deposit. Air rates are subject to change until tour is paid in full. If waivers have not been purchased and a reservation is cancelled for any reason prior to departure - Air is 100% non-refundable once paid in full. Cancellation charges also apply to reservations made for "pre" and "post" night accommodations. Purchase of Waiver and Insurance guarantees a full refund of all payments (including deposit), except the Waiver and insurance fee itself, made to Collette Vacations for travel arrangements in case of cancellation of your travel plans for any reason prior to the day of departure. The Waiver and Insurance does not cover any single supplement charges which arise from an individual's Traveling companion electing to cancel for any reason prior to departure. Upon cancellation of transportation or travel services where you, the customer, are not at fault and have not canceled in violation of the terms and conditions above, you will be refunded 100%. Please see your sales agent for more information, or review our brochure for details.

Consumer Protection Plans: Collette Travel Service holds membership in the following highly reputable industry organizations: the United States Tour Operators Association and the American Society of Travel Agents. Each association operates a consumer protection plan to cover deposits made by travelers. Full details are available from the organizations or Collette Travel Service. Collette is pleased to give this additional protection to our clients. **Our California Sellers of Travel registration number is 2006766-20. Our State of Washington Unified Business Number is 601220855. Our Nevada Sellers of Travel registration number is 2003-0279.**

Responsibilities: Neither Collette Travel Services, Inc., its affiliated entities and its and their employees, shareholders, officers, directors, successors, agents, and assigns (collectively "Collette"), own or operate any person or entity which is to or does provide goods or services for these trips. Because Collette does not maintain control or operate the personnel, equipment, or operations of the suppliers it uses and as such Collette assumes no responsibility for and cannot be held liable for any personal injury, death, property damage or other loss accident, delay, inconvenience, or irregularity which may be occasioned by reason of (1) any wrongful, negligent, willful or unauthorized acts or omissions on the part of any of the suppliers or other employees or agents; (2) any defect in or failure of any vehicle, equipment, or instrument owned, operated or otherwise used by any of these suppliers; or (3) any wrongful, willful or negligent act of or omission on the part of any other party not under the supervision and control of Collette. Additionally, Collette waives any and all liability for losses or expenses due to sickness, lack of appropriate medical facilities or practitioners, weather, strikes, theft or other criminal acts, war, terrorism, computer problems, acts of God, or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. Collette reserves the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if Collette deems it necessary for the comfort, convenience, or the safety of the tour. Collette reserves the right to withdraw any tour at any time. Collette reserves the right to decline to accept any person as a member of the tour, or to require any participant to withdraw from the tour at any time, when such action is determined by the tour manager to be in the best interests of the health, safety, and general welfare of the tour group or of the individual participant. Collette does not accept liability for any carrier's cancellation penalty incurred by the purchase of a non-refundable airline or other ticket to the tour departure city and return or otherwise. Baggage and personal effects are the sole responsibility of the passenger at all times. Passengers may be photographed for the promotional purposes of Collette. Payment of the deposit to Collette constitutes acceptance of these terms and conditions. Passenger agrees that any dispute concerning, relating, or referring to the contract, the brochure or any literature concerning my trip, or the trip itself, shall be resolved exclusively by binding arbitration according to the then existing rules of the American Arbitration Association in Rhode Island. Such proceedings will be governed by substantive Rhode Island law. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable. Explorations and Smithsonian Journeys Travel Adventures are brands of Collette Travel Services Inc., a Rhode Island based corporation.



Photos shown are reflective of the area(s) visited, but may not be included in the actual tour itinerary.

DUTCH & BELGIAN DELIGHTS

475804 4/6/2012 S9 9/8/2011

For Reservations Contact:

Springdale Travel
Attn: Debra Smith
958 Montlimar Dr
Mobile, AL 36609-1705

(251) 476-5095



COLLETTE VACATIONS

IMPORTANT: Please Print Your Name **EXACTLY** As It Appears On Your Government Issued Travel Documentation (Passport)

YOUR INFORMATION:

Salutation: _____ First: _____ Middle: _____ Last: _____ Suffix: _____ Nickname: _____
(Mr., Mrs., Rev.) (Please print EXACTLY as it appears on Passport) (Jr., Sr.)

Address: _____ City: _____ State: _____ Zip Code: _____

Phone: () _____ Mobile: () _____ Email Address: _____

Date of Birth: ____/____/____ City, State, Country of Birth: _____

Gender: () Male () Female

Passport Number: _____ Expiration Date: _____ Date of Issuance: _____

City, State, Country of Issuance: _____ Citizenship: _____

Emergency Contact: _____ Phone: () _____ Relationship: _____

ROOMING WITH:

Salutation: _____ First: _____ Middle: _____ Last: _____ Suffix: _____ Nickname: _____
(Mr., Mrs., Rev.) (Please print EXACTLY as it appears on Passport) (Jr., Sr.)

INFO

ENHANCE

AIR UPGRADE: I am interested in purchasing an air upgrade to business or first class () Yes () No
Are you willing to separate from the group air schedule to accommodate your upgrade request? () Yes () No

PLEASE MAKE CHECKS PAYABLE TO: Springdale Travel

PAYMENT

WAIVER: I wish to purchase cancellation waiver and insurance at \$220 per person. Payment is due with first deposit () Yes () No

PLEASE NOTE: If you choose not to purchase Collette's Waiver Insurance Plan, you will incur penalties for changes and cancellations (see brochure for details)

Waiver/Insurance Amount: \$ _____ Deposit Amount: \$ _____ Total amount enclosed: \$ _____

Collette Vacations accepts American Express, Discover, MasterCard or Visa as payment toward your group reservation. If paying by credit card, please complete the attached authorization form.

First deposit of \$250 per person due upon reservation. Reservations are made on a first come, first serve basis. Reservations made after the seat reduction date of 10/7/2011 are based upon availability. Final payment due by 2/6/2012.

MISC.

Please advise your departure airport for this tour: _____ Air Seat Request () Aisle () Window
Collette Vacations cannot guarantee your preference. If you have not purchased air through Collette Vacations and wish to purchase transfers, you must transfer at our pre-scheduled times.

FREE GIFT: Please select one of the following FREE gifts per person:

() Go-Green Bag () Plant a Tree () Toiletry Bag () Travel Bag

Personalize Your Tour, See Reverse Side ➤
Please Cut and Keep Bottom Portion for Your Records

TERMS AND CONDITIONS: Payment of a per person waiver insurance fee guarantees **full refund** on all payments (including deposit), **except the waiver fee itself**, made to Collette Vacations for tour service in case of cancellation for any reason prior to the day of departure. Air inclusive waiver insurance may be purchased only if you purchase your airline tickets from Collette Vacations.

Once on tour, if a passenger has to return home early due to personal illness, illness or death of a member of the immediate family, (physician's statement required), payment of the waiver fee to Collette Vacations guarantees full refund for any unused land services after departure from the tour. Payment of the air inclusive waiver guarantees your return transportation, with no additional supplement, utilizing your original airline tickets. In the event you have purchased non-refundable airline tickets, the air waiver does not apply.

The waiver insurance fees are **fully refundable** up to 10/7/2011. Waiver insurance is non-transferable and valid for each applicant only. *Waiver Insurance must be purchased at time of first deposit.*

Collette Vacations can assume no responsibility for and cannot be held liable for any wrongful, negligent or unauthorized acts or omissions of any travel agent or travel agency other than that of Collette Vacations itself, and its own employees.

The waiver insurance fees do not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. In this case, the single supplement will be deducted from the refund of the person who cancels. Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the canceling client, the traveling client will be charged the remaining portion of the single supplement. The waiver covers cancellation of your trip and does not cover cancellation of the airline portion only.

The waiver insurance fees cover lost, damaged or delayed baggage as well as medical expenses, emergency medical attention and worldwide travelers' assistance. See your booking agent for details.



**COLLETTE
VACATIONS**

**180 Middle Street
Pawtucket, RI 02860
Phone: 1-800-944-3349 Fax: 1-401-727-9014**

If paying by credit card, please complete this form and return to Springdale Travel. We can only charge your credit card for the amount noted if the signature, address and phone number are listed below. Thank you!

CREDIT CARD AUTHORIZATION FORM

BOOKING NUMBER: 475804
DEPARTURE DATE: April 6, 2012

TOUR: Dutch & Belgian Delights
GROUP NAME: Springdale Travel

Name of Passenger:

Salutation: _____ First Name: _____ Middle Initial: _____ Last Name: _____ Suffix: _____
(Mr., Mrs., Rev.) (Please print as it appears on Passport) (Jr., Sr.)

Cardholder Name: _____

Cardholder Address: _____
(as it appears on your credit card statement)

Cardholder Phone: _____

Credit Card Type: American Express Discover MasterCard Visa

Credit Card Number: _____

Expiration Date: _____ Amount to be charged: \$ _____

Cardholder's Signature: _____ Date: _____

I agree to pay according to the card issuer agreement. I understand and accept Collette Vacations cancellation policy, terms and conditions.

Participating credit card companies are now requiring a billing address and phone number for **FRAUD PREVENTION**. All information **MUST** be provided. Thank you for your cooperation!

If using your credit card for payment, please return this Authorization Form with the following:

1. Registration Form
2. Copy of Passport

Mail or Fax to:

Springdale Travel
Attn: Group Department
958 Montlimar Dr
Mobile, AL 36609-1705

Or by Fax to: (251) 471-2492